

SERVICES & SECURITY

BLUE BAY SECURITY

5
VEHICLES

18
SECURITY
OFFICERS

24/7
SECURITY

220
ACRE
LUXURY RESORT



Blue Bay Services uses Axxon Tracking to successfully upgrade their security operations by eliminating unnecessary paperwork, automate reporting with geofencing, checkpoints, and alerts. This resulted in them having control over all their security cars 24/7.

Blue Bay Services is, among other things, responsible for the 24/7 security of Blue Bay Curaçao Golf & Beach Resort, a gated luxury residing and vacationing resort, and community.

It is a 220-acre resort with a beach, recreational facilities, restaurants and bars, 18-hole golf course and has 500 high-end residences.

With 18 security officers and 5 trucks they safeguard the total area around the clock.

The Challenge

With only manual logs available, it was not possible to check drivers and there was no reliable data about the whereabouts of the security teams.

“Before, there was a lot of paperwork we needed to do manually. Security officers filled out an activity report which had to be checked after every shift.”

- Mariño Hooi,
Security Operations Manager

Axxon Tracking

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The Solution

Axxon Tracking installed GPS Trackers in their security cars giving access to a dashboard with real-time locations of assets. With custom checkpoints and sections, route history can be verified easily in automated scheduled reports.

The Outcome

The security officers do not have a scheduled route but there are checkpoints and sections that were added in the system they have to pass a certain amount of times during a workshift. With the daily reports this can be verified accurately, eliminating unnecessary paperwork.

“

When there is a security incident, we have access to all the relevant data about our security detail.”

Mariño Hooi

*Security Operations Manager
Blue Bay Security*

With the maintenance reports and alerts the security trucks can stay in operation 24/7.

Legal documents, like road-tax, drivers license and insurance, are also tracked in the system. Departments support each other, for example, by notifying the finance department when action is required.

With speeding alerts, managers get notified immediately. “The resort is a residential area so I want to know right away if a truck is speeding”, says Hooi.

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