

SERVICES & MAINTENANCE

BSC POOL&SPA

15
VEHICLES

MARKET LEADER

POOL
CONSTRUCTION
AND
MAINTENANCE

BONAIRE



BSC Pool & SPA Bonaire uses Axxon Tracking to successfully support their maintenance operations and customer service. Through detailed reports they have access to a backlog of object visits providing proof of service to customers and give accurate ETA's.

BSC Pool&SPA builds, renovates and maintains swimming pools and jacuzzi's on Bonaire.

They specialize in Magnapools and are market leader in swimming pool construction and maintenance on Bonaire.

They have 15 maintenance cars servicing swimming pools all around the Caribbean island.

The Challenge

With no oversight and no insights in where the drivers were it was difficult to manage the maintenance fleet efficiently.

“Sometimes we want to check our drivers or want to provide proof of service to our customers.”

- Rosalie Bierings,
co-owner BSC Pool&SPA

Axxon Tracking

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The Solution

Axxon Tracking installed GPS Trackers throughout their maintenance fleet in order to track the current location and route history of all vehicles. BSC Pool&SPA uses our dashboard with real-time routing and reports showing when employees are at a client and for how long.

The Outcome

With detailed object visit reports they can now provide proof of service to their customers. Having this data at your fingertips will help minimize disputes with customers and expedite billing.

“

With the system we can prove that the maintenance crew arrived on site and how long they were there.”

Rosalie Bierings

Co-owner
BSC POOL&SPA

Having added all their customer locations, instead of addresses, in the system makes processing all the available data easier. It gives a better overview when checking drivers' routes or checking the automated scheduled reports.

With GPS trackers they can manage their maintenance fleet efficiently. Knowing where maintenance employees are at all times has also proven to be a great feature for customer service.

They can now check the drivers' location and give an estimated time of arrival to their customers.

Axxon Tracking provides key insights and is at the center of BSC Pool&SPA's maintenance operations.

Discover how fleet management technology can improve your business.

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